

Gelderland

Furniture for generations



You have recently purchased a piece of Gelderland furniture, for which we congratulate you. In order to increase your pleasure in using it and to extend its life, we advise you to go through the product information in this leaflet. Under your piece of furniture you will find the product sticker on which is shown the specific product information.

Important! Please register your furniture upon receipt on our website (www.gelderlandgroep.com/registratie). In this way we are able to support your product in case of service or guarantee matters. Also we can, if you wish, inform you about interesting items regarding your furniture.

Gelderland; whole generations have grown up with it. The brand represents an attractive portrayal of Dutch design history. It all started in 1935 with the production of strong seats made of cherry wood from the Betuw orchards. The fifties saw the characteristic swing to modern and functional Danish design. While the preference in the seventies was for 'progressive', angular cube forms, in the aesthetic eighties the lines became more elegant and the finishing more refined. Then after a brief flirt with more baroque styles in the nineties, under the influence of the metropolitan lounges and the interest in vintage design, the furniture in the last decade again became more austere and tight-lined.

But you cannot just sit on a brand. Ask people what they most appreciate about Gelderland and they answer seated comfort, finishing and durability. That is for good reason. To be able to live up to the promise of perfection, Gelderland deliberately opts for traditional manufacturing methods and not mass production. All couches and easy chairs are made by hand by experienced craftsmen with love for the trade. Solid wood, foam, steel, fabric, leather; Gelderland only uses high quality materials and keeps the entire production process under its own control. That is also an important motive for designers to work for Gelderland: they have control right down to the smallest detail, from cabinet-making to stitching.

The inner side of your furniture. All constructive parts made of solid beech wood. The wood that is deployed is carefully dried to prevent cracks; so we can easily offer 20 years of guarantee. The foams used inside are polyether and high resilient quality foams each carefully chosen for optimum seating comfort. Just like e.g. leather shoes have to be worn to fit nicely also foams have to be used. Since the cells in the foam open up when in use only after 6 months you will reach the optimum seating comfort.

Care of furniture fabrics: daily care of fabric. Proper care extends the useful life and the pleasure you will experience of your furniture. Thanks to the unique way of upholstering by means of strips it is possible to remove the cover from your seat/settee to replace it or to clean it. Some questions will pop up around maintenance and cleaning. Here we present a few tips:

- Unfortunately every fabric will fade to some extent because of exposure to sun and artificial light. Completely avoid direct sunlight on your furniture.
- Furniture fabrics are easily damaged by sharp buckles, pet claws, toys and rings etc. and the weave may be permanently damaged. Also jeans trousers will easily damage your furniture because of its harsh characteristics. Also please be aware that the ink of dark blue painted jeans can leave stains on your furniture!
- Furniture with loose back, seat or arm cushions must be shaken up weekly. If this is not done properly, the cushions will lose their shape and volume and there will be more creases in the fabric or leather forms.
- From the beginning it is important to vacuum clean the furniture once a week. Use the right attachment for this (only a soft brush dedicated to this purpose) and first make sure that there are no protrusions that can snag on the fabric. Vacuum carefully on low suction power (!) and in case of fabrics with a pile always follow the nap. In this way you will remove dirt like sand that causes wear.

Major care. In general you can have the removable covers of Gelderland furniture dry cleaned by an expert and recognised dry cleaner (short programme, low temperature and little mechanical movement). However, always take the advice of the dry cleaner. What is most important here is the composition of the fabric. If you are not familiar with this please refer to your retailer. There is a chance that particular stubborn stains will not entirely disappear. In this case the dry cleaning process will even fix the actual stain itself. We strongly advise against cleaning covers yourself in the washing machine because of i.e. the risk of shrinking and the impracticality of handling large covers in your washing machine. For more information on changing your covers see below.

Stains: most important tips for stains

- Removal of stains must in general be done straight away. Remove as much as possible with a spoon, working from the outside inwards.
- Wet a preferably white tea towel or hand towel with cold water, wring it out and place it on the stain. Then let it dry. Do not lift the tea towel to see whether it is working. This will actually interrupt the absorption process. Repeat this process until no more of the stain comes out. Do not use kitchen roll paper for the above treatment; its absorbency is weaker and the paper may contain ink that will cause even more damage.
- If you don't know exactly what to do after the stain has dried, don't do anything and seek competent advice. It's not uncommon for the damage from all the cleaning attempts to be worse than the original stain.
- After cleaning let the furniture dry out completely before you use it again.
- Be sure of the structure of the furniture fabric before you set to work with cleaning substances and try out the substance on a hidden spot.
- Do not scrub or dab the stain. This causes irreparable damage to the weave. Rub with wide, gentle strokes with a cotton cloth.
- Do not use just any solution of e.g. gall soap, detergent or green soap. These substances are strongly alkaline and sticky, which means that the fabric will quickly become dirty again. It is also difficult to completely rinse all traces of soap from the cover.

For more information concerning the care of fabrics and stain treatment see for instance www.james.eu or www.lcknederland.nl.

Caring for leather. Gelderland uses high-quality leather for its products, each with specific characteristics with regard to appearance and durability. Leather is a superb natural product which by its nature shows up damage such as insect bites, creases and scars. Variations in colour and structure are inevitable and part of the character of leather as a furniture covering. When used leather furniture will always show creases. This is due to the natural stretch of the leather and cannot be prevented.

Daily care of leather: general tips

- Clean the item of furniture regularly with a damp, clean cloth or clean chamois leather. Use distilled water because tap water contains chalk that can cause circular marks.
- Avoid direct sunlight because the colour of the leather will be adversely affected.
- Furniture with loose back, seat or arm cushions must be regularly fluffed. If this is not done properly, the cushions will lose their shape and volume and there will be more creases in leather forms.
- In the event of staining remove the hard parts immediately with a spoon. Because of the open characteristics of leather, stains will usually "disappear in the leather". This may take some time.
- Ensure an environment with good air humidity (40-60%). A too dry environment causes the leather to dry out and little scratches will appear.
- Do not wipe with too much force in a particular spot because the leather may become shiny in patches.

Yearly maintenance. On the product sticker that is located under your seat/settee you will find the exact type of leather used on your furniture. In general a yearly treatment with leather care will do fine. This does however not apply for all leathers. Please see our website for further specified information per leather type.

Wooden furniture. Because wood is a natural product, colour and structural variations occur. Despite the care taken on sorting and finishing it, these variations might be visible. Natural variations such as stripes, knots, changes in grain appearance and irregular growth must therefore be seen as characteristic of the product. Despite various treatments, wooden products may fade on exposure to sunlight or artificial light. You are advised to protect products as much as possible from sunlight and not to place them too close to heating or other sources of heat (drying out). Your wooden furniture might be damaged especially in frosty weather and in the season when the heating is on as a result of low air humidity. Air humidity must be between 40- 60% to avoid these problems that are not covered by the guarantee. Air conditioning too, which constantly takes moisture out of the air, causes such problems. To ensure good air humidity hang pots of water on the heaters or use an air humidifier.

Placing hot objects directly on the wood may cause rings or scratches. To avoid scratches it is generally advisable to provide felt for items that normally stand on wooden furniture.

Solid wooden furniture which is treated with vegetable furniture oil. For daily care you can use a damp, not fluffy, cloth. Remove any rings by using a steel wool pad (careful to go with the grain!) after which you should oil the table again, let it soak in for a few minutes and then wipe with a dry, not fluffy, cloth.

Veneered and lacquered products are more delicate in use. These products take about 10 weeks to harden, so it is possible that you will still smell paint in the beginning. Moreover it is advisable to take extra care when using your furniture during this period. For daily care you can clean it with a damp chamois leather/ cloth. Veneered or lacquered products most definitely should not be cleaned with abrasive substances or polishes with silicon.

New covers for furniture. Thanks to the unique way of upholstering by means of strips it is possible to remove the cover from your seat/settee to renew it or to clean it. If you want to renew your cover then it is possible within a specific period. For detailed advice and support on this matter we refer you to your home furnisher. On our website you will find more pictures and information about the process of re-upholstery. Below you find a brief summary of the procedure:

- Under your seat/settee there is a product sticker with the model number, the date of manufacture and the type of fabric/leather written on it.
- Specify a new fabric to your retailer using this product sticker (take a picture for example)
- The home furnisher asks for a quotation at Gelderland or is in a position to give you a price for current models straight away.
- Then you have the choice of sending the whole piece of furniture back to Gelderland or replacing the cover (having it replaced) at home. Depending on the model this ranges from very simple to more difficult. Your home furnisher can of course be of assistance to you here. If you decide to have the seat/settee collected, logistics and service costs will be recharged to you. On average the seat/settee will be back with you within 3-4 weeks of being collected.

Points to consider: The foam that is used in furniture loses its comfort and volume over the years. This is a process that occurs very gradually and that is not immediately apparent to the user. When furniture is re-upholstered it may be necessary to replace the foam so that the cover is well attached and seat comfort maximised again. We strongly advise to replace the foam after 7 years' use. On average it is still possible to order a new cover up to 10 years after a specific model has been withdrawn from the collection.

Changing the cover. The loose cover system makes it possible to have your cover fabric dry cleaned or changed. Below you will find a few general tips. If you have specific questions about your model, contact your home furnisher. Removing the cover is not a complicated process. However it requires some patience and care and it is preferably done by two people. In this way you can push up the cover on both sides at the same time and you will avoid stretching one side.

- First remove any fabric-covered armrests, bases or headrests by undoing the bolts inside the frame. When reassembling replace the washers and tighten all bolts a few turns; then just tighten everything till it is secure.
- If you pull the strip of the cover up vertically, the covering comes out of the groove. A possible useful aid for this is a "tyre lever" with which you take bike tyres off rims. Please pay attention for "hidden" strips and strings that are deeper inside the construction i.e. the strip that is used to keep the seating in place.
- Push up the cover from the seat part carefully and at the same time on both sides avoiding too much tension on one point. Best this is done with 2 people together.
- When putting the covering back push the strip back into the special groove. If necessary tap it gently with a hammer.

Guarantee and service. With the purchase of your Gelderland furniture you have acquired a quality product. If you require service then we kindly ask you to contact your home furnisher. Under your furniture you will find the guarantee certificate with all the important details. Your home furnisher is a specialist and will often be able to assess your requirements and/or assist you with them immediately. If necessary his conclusions will be reported to Gelderland and during the process of course you will be informed.

Guarantee periods. The periods mentioned apply to normal use and on acknowledgement of your complaint. Items of furniture are consumer goods for which the materials are calculated to have a proportional depreciation per year regarding replacement or repair. Depending on the age of the furniture you will be charged with a contribution to the repair costs. You will of course first obtain a quotation.

Cover fabrics, leather and foam

0-2 years	100% guarantee - 0% your contribution
2-3 years	70% guarantee - 30 % your contribution
3-4 years	55% guarantee - 45 % your contribution
4-5 years	40% guarantee - 60 % your contribution
5-6 years	25% guarantee - 75 % your contribution
6-7 years	10% guarantee - 90 % your contribution

Wood and veneered products and frames
(other than the beech wooden construction)

0-2 years	100% guarantee - 0% your contribution
2-3 years	60% guarantee - 40% your contribution
3-4 years	40% guarantee - 60% your contribution
4-5 years	20% guarantee - 80% your contribution

Beech wood frames

Guarantee period of 20 years with proportional depreciation of 5% per year

Excluded from the warranty conditions are the following provisions:

- Normal wear and tear, damage and fading of furniture fabrics and leather.
- Warranty period starts as of date of leaving factory in Culemborg.
- Complaints about fabric and leather types that are not part of the standard Gelderland collection (customer owned material).
- Damage caused by improper use, inadequate or improper care or repairs carried out outside Gelderland's area of responsibility.
- Colour and structural variations, insect bites and other natural irregularities in leather. These aspects are part of the natural character of leather.
- Creasing in use of fabric and leather types. This is inevitable and a consequence of the covering, model and comfort chosen.
- Colour and structural variations in wood are inevitable and are part of the natural character of wood. Fading as a result of exposure to light and damage caused by the product drying out.
- For products bought outside the Netherlands, Germany, Belgium, Austria and Switzerland other warranty conditions apply. On request for you available.

